



FOR A CHEMOVATIVE TOMORROW

# CORPORATE PROFILE



Chilehaus, Hamburg - Germany

The freedom in our business model makes us creative geniuses.



A journey that began 20 years ago and continues to create an impact on the chemical process industry.

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Thank you for considering ICV as a source of your raw material requirements. ICV develops, co-produces and distributes an extensive range of innovative and cost-effective chemical products with applications across multiple industries.

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With an adaptive supply network exceling in speed, innovation, agility and connectivity and local distribution facilities, we make your complex supply chain problems easier.

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Read on to know more about the journey ahead and the giant strides we are taking to reach our destination which is **“a chemovative tomorrow”**.

# WELCOME TO ICV



# CEO's Message



It gives me immense pleasure to present to you our corporate profile on behalf of the entire ICV team. The upcoming pages will help you identify the attributes that make ICV an outstanding provider of innovative products and solutions for the chemical process industry.

The chemical industry continues to face new challenges to the business environment and during the next few years, the pace and scale of change are unprecedented. At ICV, our aim is to be able to be amongst the first ones to identify and address shifts in the landscape. **KIMIO** is the latest initiative undertaken by team ICV to lead the chemical industry on its path of digital transformation.

ICV's success is grounded in our collective commitment to our core values. In 2020 we launched our key strategic initiatives – DISC<sub>3</sub>, through which we aspire to achieve hallmarks of excellence. With strong leadership, powerful brands, and an efficient business model, ICV is very well poised to become your preferred partner, offering innovative products & solutions for diverse applications.

We proudly serve a target population of 1.97 billion across rapidly developing markets. Our diverse teams focus on delivering quality products supporting communities through inclusive and collaborative projects.

The ICV innovation center, a center of research and excellence, provides key strategic directions and improvements to our businesses and products.

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# Introduction

We make the world a healthier, colorful and cleaner place by harnessing innovation in chemistry. We develop, co-produce and distribute chemical products and solutions for downstream applications that improve the consumer experience and make the world a better place to live in.

Our portfolio of products covers a wide range of chemicals for a diverse set of industries specially the Pharmaceuticals & Cosmeceuticals, Food & Beverages, Personal Care & Cosmetics, Paints & Coatings, Adhesives & Sealants and Material Sciences sectors.

We bring convenience to our clients through a wide network of subsidiary regional offices in Europe, Middle East-Africa and the Far East region with our headquarters in Hamburg, Germany providing strategic direction to each division.



# ICV at a Glance

## Facts and Figures

We aspire to grow into a business group with global outreach that could cover a matrix of target products and customers. Our strategies for growth include specializing in current business segments and diversifying in emerging fields.



**4**

Subsidiary  
Business Hubs



**70+**

Targeted  
Countries



**190+**

Satisfied  
Clients

Some of the tools we deploy to maximize growth are a diverse workforce, product customization, optimization of resources and maintaining high standards of quality across all our products, services and business processes.



**20+**

Diverse Industry  
leaders



**60+**

Products and  
Solutions



**100**

Million in Targeted  
Revenue

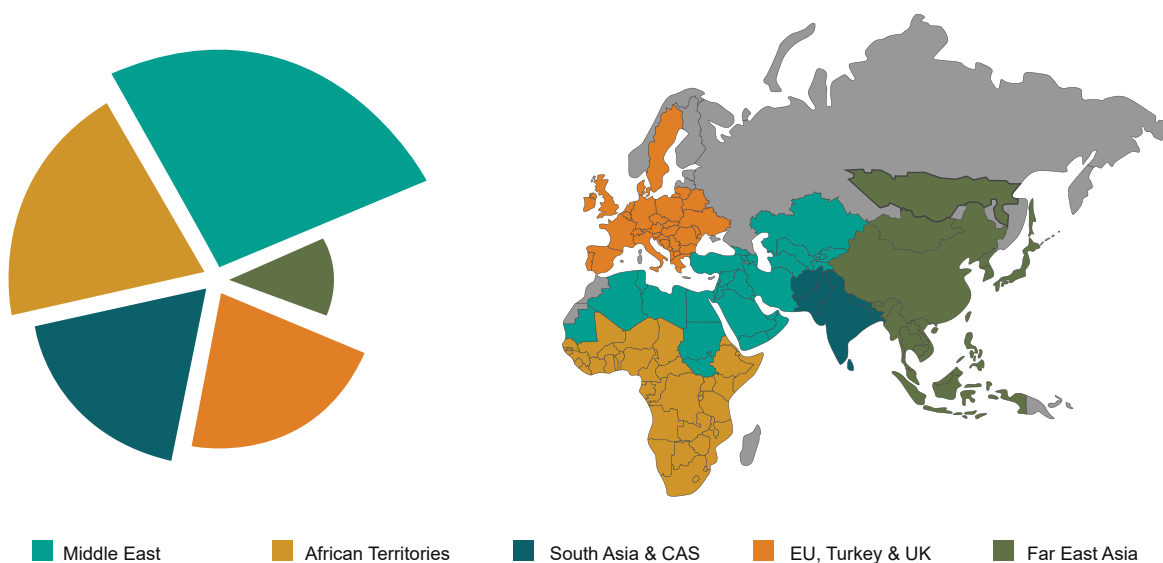


# Market Dynamics

*“What we aspire, is what we achieve!”*

In addition to the traditional European markets, we are specially focussed on rapidly growing emerging markets where we believe, our diverse product offering helps in sustainable development of the economies.

## Targeted Geographic Locations



## Targeted Industry Segments



# Mission Statement

Our mission is to develop and supply innovative and sustainable products for the chemical process industry; thereby enriching peoples' lives and to lead the chemical industry in its move towards digitalization.



# Vision Statement

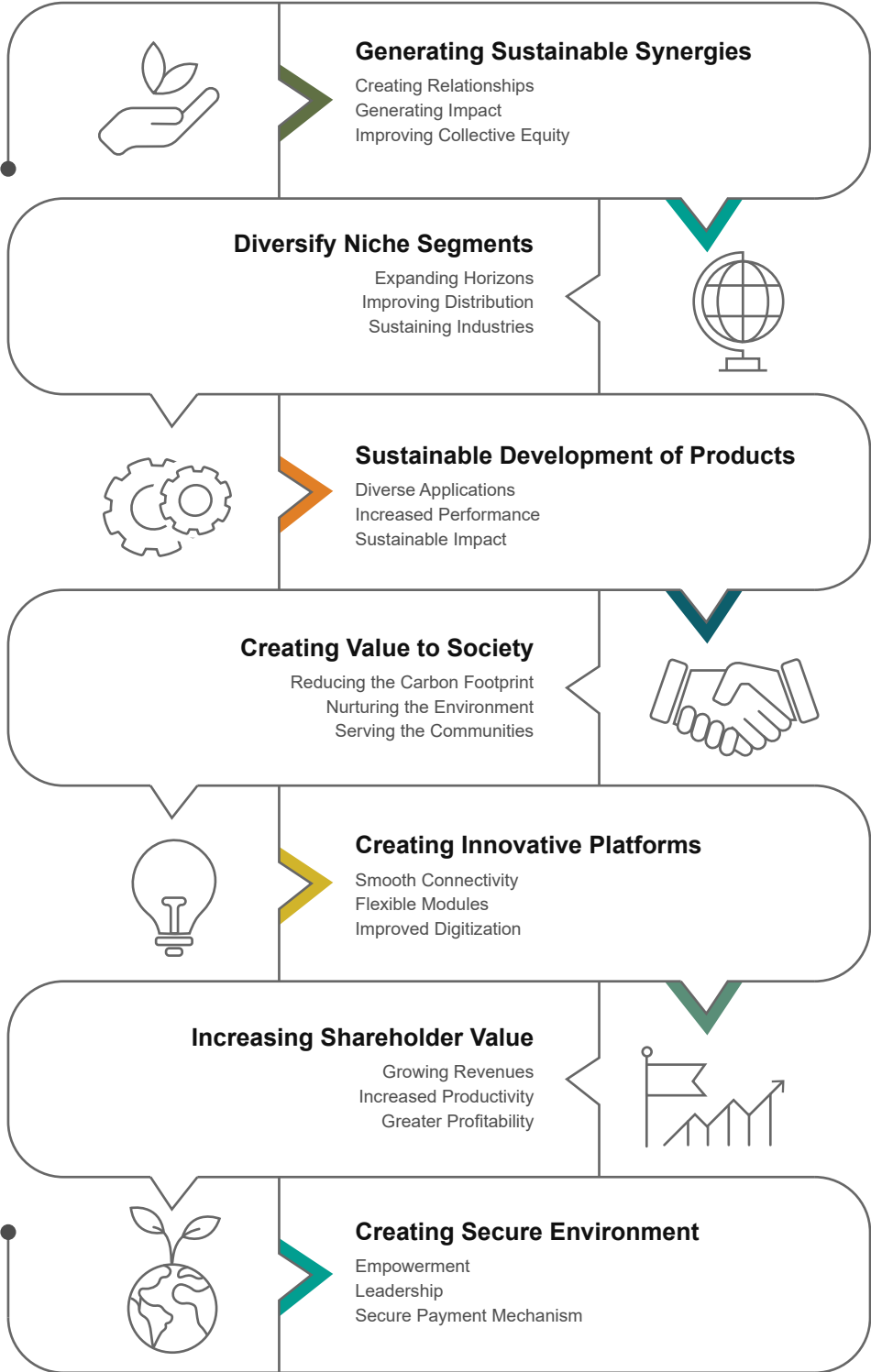
We aspire to be amongst the leading global chemical companies and to be the preferred partner of choice for users and manufacturers of chemical products.

We strive to be the leader in all our chosen markets, product and industry segments by maintaining high standards of quality in our products, services and business processes.

We aim to contribute positively to our communities by striving to improve healthcare and educational facilities, reduce environmental degradation and to facilitate the regeneration of the environment on this planet.

# Stockholders and Stakeholders Perspective

The teams at ICV strive to align all our operations with our objectives of adding value to our relationships with internal and external clients.



# Core Values

WHAT WE LIVE BY



## Diversity

*“Different colors are what make up a beautiful rainbow”.*

The people at ICV comprise a pool of talent coming from diverse cultures, geographical regions, perspectives and intellectual capabilities. Our inclusion policy has developed a competitive environment that is motivating and facilitates innovation.

## Innovation

*“There is always yet another way of making good things better”.*

The innovation centers at each of the co-production facilities at ICV are continuously working to improve our products and find creative applications for the same in different industry segments. Through these innovative products and solutions, we hope to enrich the lives of the current generations and of those to come.

## Sustainability

*“What shall come tomorrow should begin today”.*

Across our enterprise, we have established sustainability initiatives towards improvement of the environment, the economy and society. ICV is committed to enhancing profits for our stakeholders (internal and external), improve people’s lives and facilitate regeneration of a cleaner planet.

## Customer Focus

*“The greatest source of learning is the users’ feedback”.*

Customer focus drives the development of new products and solutions at each of ICV’s innovation centers. Evolution of our business processes, the way we operate and our sustainability initiatives all take guidance from the simple principle that all we do is useful only if it adds value to the customers’ experience.

## Consistency

*“If not for those waves and fortitude, pearls would never have been formed”.*

At ICV, continuous improvement and consistent performance are at the center of our operations and the end result is a collection of products and solutions that are becoming leaders in each of their market segments.

## Collaboration

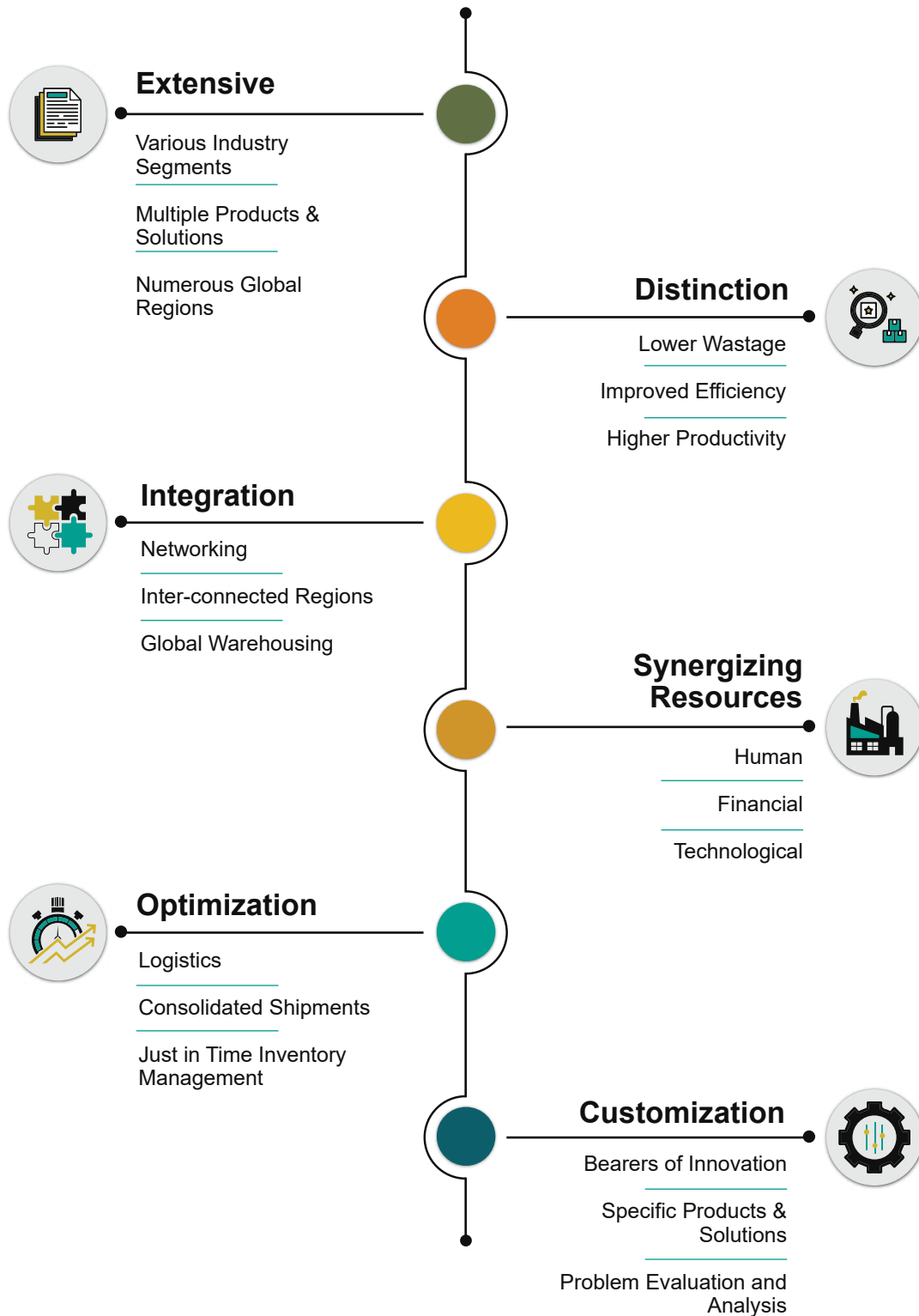
*“An efficient team outruns singularity”.*

Empowerment of our teams inspires them to cooperate and communicate and bring forth the rapid growth we are experiencing.

# Operational Strategies

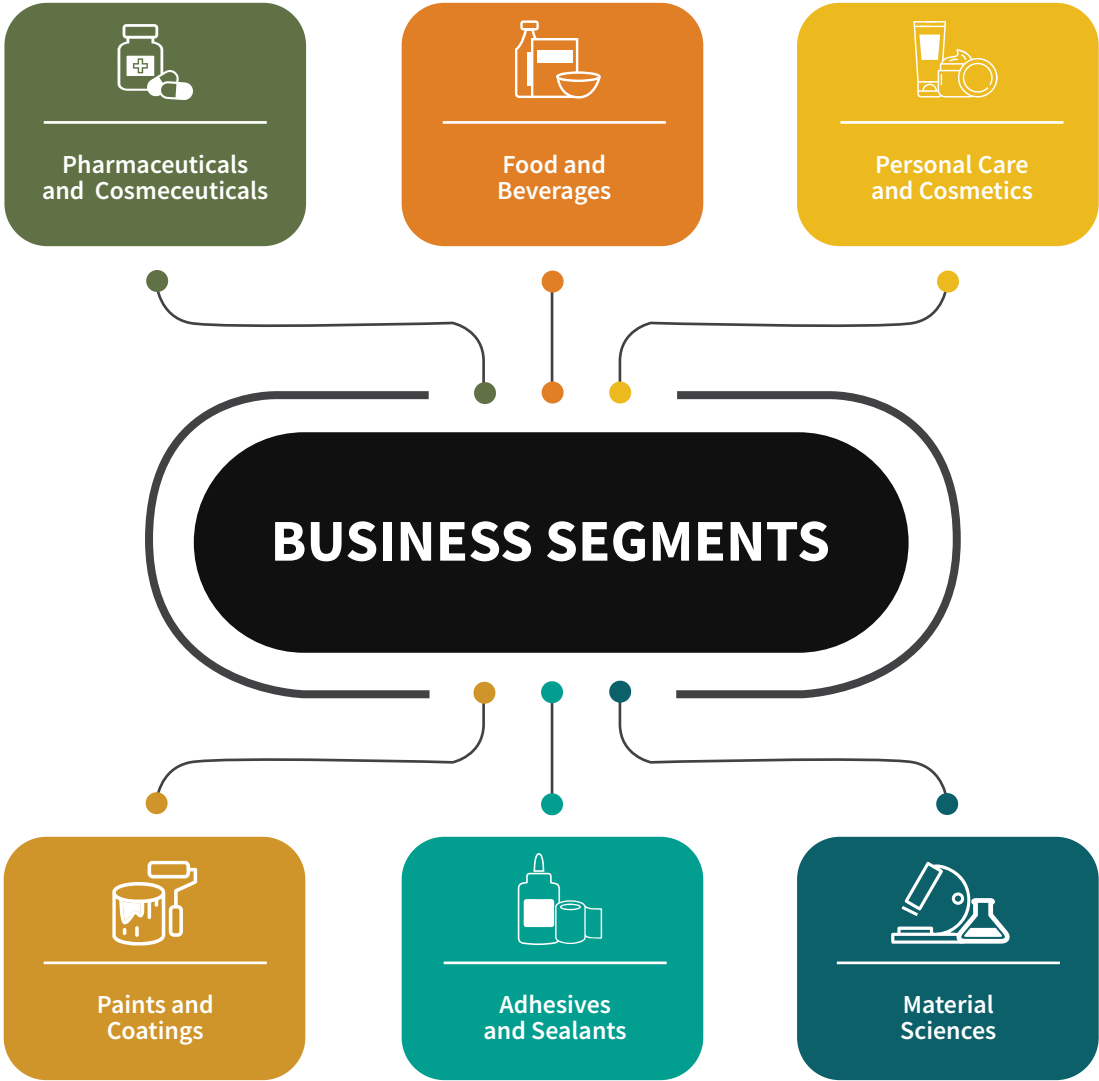
## WHAT WE DO AND HOW WE DO IT

Our corporate strategy is based upon principles of empowerment & growth, which enables us to set our course for the longer term.



# Business Segments

ICV manages its product portfolio through six business segments: Pharmaceuticals and Cosmeceuticals, Food and Beverages, Personal Care and Cosmetics, Paints and Coatings, Adhesives and Sealants & Material Sciences.



Through these business segments, we offer multiple products and solutions across diverse applications and markets in a cost-effective and efficient manner.



# Quality Policy

ICV Global strives to:

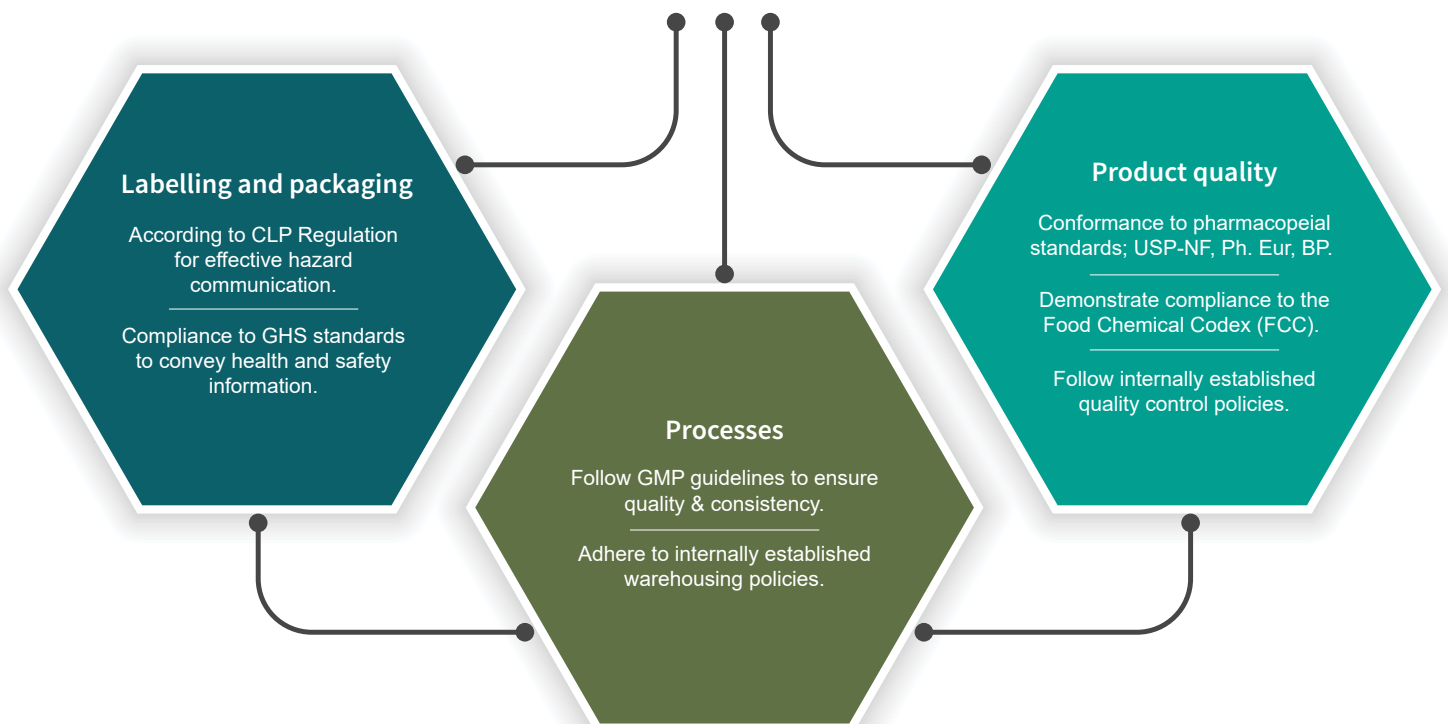
- Deliver outstanding quality products & services to our customer and provide an unrivaled client experience.
- Ensure compliance with industry standards for quality management.
- Operate within local and regional regulatory requirements.
- Conduct business in an ethical and transparent manner.
- Foster a culture that encourages ICV Global's team to continuously challenge themselves and drive performance enhancement.
- Promote and instill a quality mindset and encourage innovation.
- Deliver value to all our stake holders.
- Maintain sustainability across all our operations.
- Continuously improve product & service quality, workplace safety and working environment.
- Ensure training & awareness & direct participation of company resources at all levels in the continuous improvement program.



# Compliance

By timely updating our business functions to align with the regularly improving international guidelines, we ensure that our product always meets international standards.

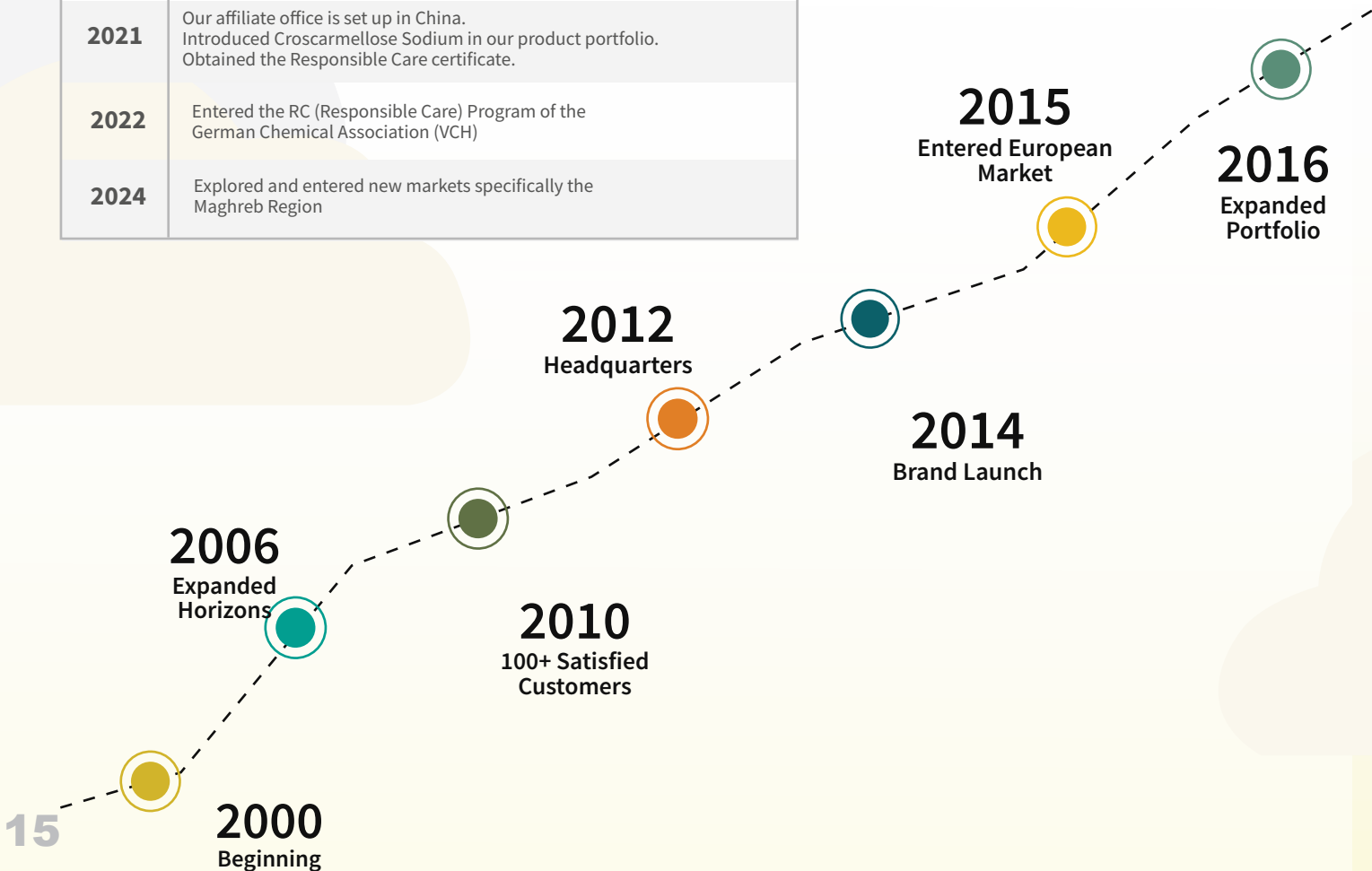
## Elements - of compliance -

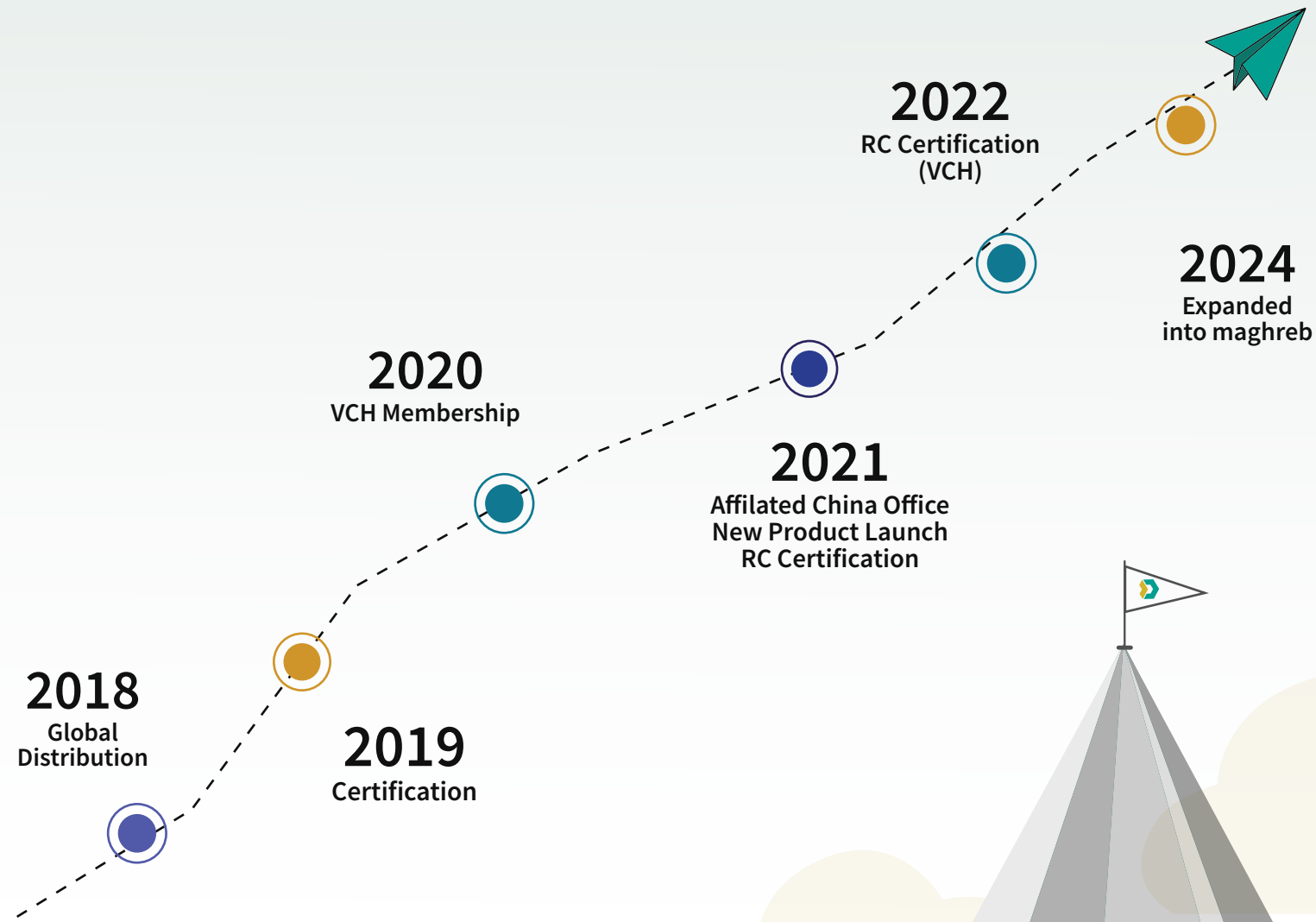


# Milestones

## Achievements

<b>2000</b>	The beginning of a journey with an aim towards harnessing the supply and distribution of chemicals for the pharmaceutical industry worldwide.
<b>2006</b>	After successful penetration in the pharmaceutical industry we expanded our horizons for the other process industries worldwide. Our web presence went live for the world.
<b>2010</b>	Developed a clientele of 100+ satisfied customers spanning out to various regions of the world. Introduced an online service to ease up the order process.
<b>2012</b>	Our corporate headquarters is set up in Hamburg Germany, to serve our global community from the heart of Europe.
<b>2014</b>	Launched our flagship brand Metoxsil in global markets.
<b>2015</b>	Expanded our horizons towards European markets and successfully developed a diverse network of corporate clients.
<b>2016</b>	Introduced Sodium and Potassium hydroxide pellets in our product portfolio.
<b>2018</b>	Global distribution hub is set up in UAE to ease up the complex supply chain processes. Introduced Resorcinol in our product portfolio.
<b>2019</b>	Halal Certification of Metoxsil acquired.
<b>2020</b>	Acquired full membership of VCH.
<b>2021</b>	Our affiliate office is set up in China. Introduced Croscarmellose Sodium in our product portfolio. Obtained the Responsible Care certificate.
<b>2022</b>	Entered the RC (Responsible Care) Program of the German Chemical Association (VCH)
<b>2024</b>	Explored and entered new markets specifically the Maghreb Region

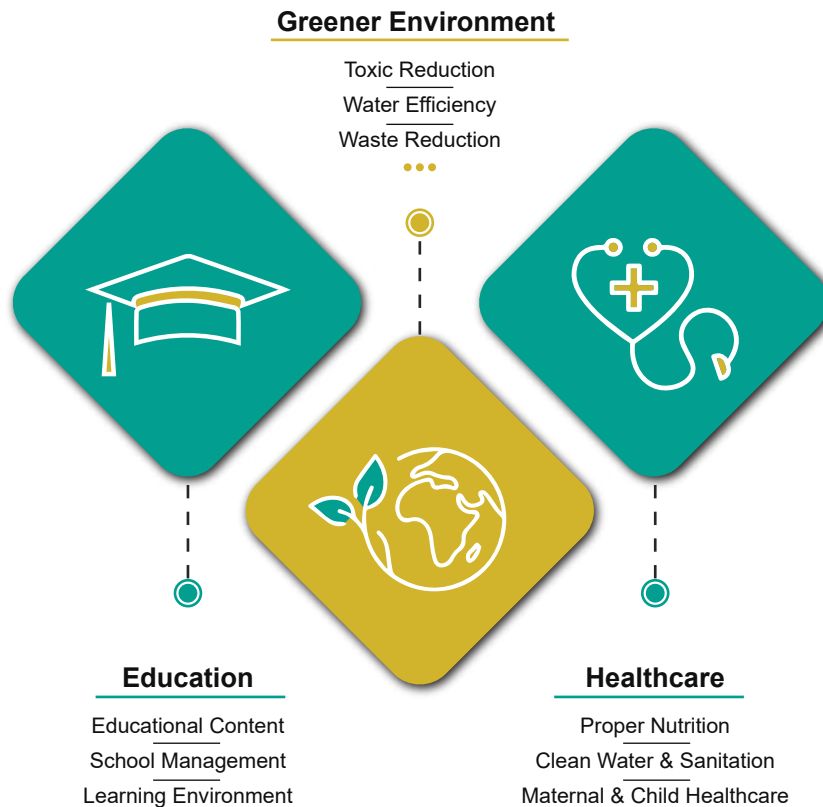






# CSR

Our world being the epicenter of beauty and comfort has always done its part for the welfare of its inhabitants. Yet, each step we take disregards the nourishment and survival of our mother nature. At ICV we make sure to restore the balance, by providing the society with the most basic necessities, i.e. Education, Healthcare, and Greener Environment.





# What we hope to inspire!

To utilize the marvels of chemistry, being co-produced by ICV to enrich this world with a brighter and an innovative tomorrow. This globalization has made people smart, thus we need to be smarter!

So get in touch! And let us know how ICV can assist you, as together we can ignite a **Chem-ovative tomorrow!**



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A stylized map of China and the UAE is shown in light gray. A black road with white dashed lines curves from the bottom left towards the center. A yellow flag is positioned on the road pointing towards the 'China' section, and a green flag is positioned on the road pointing towards the 'UAE' section. The word 'China' is enclosed in a yellow-bordered box, and 'UAE' is enclosed in a green-bordered box.

## China

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